Volunteering at Northern Montana Hospital

Northern Montana Hospital is actively looking for men and women of all ages to join our Volunteer Services team. The Volunteers’ Mission is to assist the professional staff, residents, and families to lead healthier and happier lives, while providing a meaningful and rewarding experience for the Volunteer. They are truly a vital part of our healthcare team. Volunteer opportunities are available for:

- Adults – The core of our team
- Teenagers – Student “Volunteers”

Northern Montana Hospital is committed to the health and well being of our entire community. Volunteers provide a very valuable service to our organization, assisting us in providing services that in many cases would not be available without their help. And volunteering provides each individual an opportunity to feel vital and contribute to his or her community in a meaningful way.

NMH is a place where medical miracles happen almost daily. We are a place where knowledgeable, caring professionals use their skills to provide excellent care at the patient’s bedside, in the “homes” of the residents who live at our Care Center, and to outpatients being cared for by their families. It’s a place where healing can come, not only by medical and surgical intervention, but also by the touch of a hand, a shared smile or a knowing wink. Truly a place where volunteers can make a difference in the lives of the clients we serve on a daily basis—because volunteers supply that special human connection. It’s that connection that can transform a foreboding maze of hallways and treatment rooms into a cozy corner of the world.

**How do I become a Volunteer?**

If you are interested in volunteering, please complete the application form, and have someone who is familiar with you and your work ethics complete the reference form. When you have completed these, either call us or stop by the Volunteer office and we’ll set up an interview time to discuss your interests, talents and scheduling needs.

**What is the required commitment?**

As a volunteer, you have the ability to be flexible in your commitments. You may sign up for as many hours as you feel you have to give each month. That may be 2 hours every week in a set work area, or helping out with one special function for the month. There are as many areas of volunteer service at NMH as there are individual interests. Northern Montana Hospital values the dedication and many hours of service its volunteers give us each year. Benefits of volunteering include free yearly flu vaccinations yearly Appreciation Luncheons given in their honor, and complimentary lunches in the hospital cafeteria when working extended shifts.

We thank you for your interest in being part of our healthcare team. Your gift of volunteering is a wonderful way to strengthen our organization, and our entire community!

Sincerely,

Mim Tchida
Supervisor of Volunteers
406-262-1330
tchimim@nmhc.org
Volunteer Application

Personal

Circle one:
Title: Miss  Mrs.  Mr.  Ms.  Today’s date_____________________

Name____________________________________________ Telephone_____________________
Address__________________________________________ Cell phone_____________________
City______________________________ST_____________ Date of birth_____________________
Zip______________________________________________
E-Mail___________________________________________ Are you a year round resident?___
If no, please list the months of the year you are gone: _______________________________
Tell us about yourself & background
____________________________________________________________________________________
____________________________________________________________________________________
How did you learn about Volunteering at Northern Montana Hospital?
____________________________________________________________________________________
What experiences do you hope to gain from volunteering?
____________________________________________________________________________________
What previous Volunteer work have you done in the community? ____________________
____________________________________________________________________________________
Please list any special skills that you would like us to be aware of (i.e. – computer knowledge, musical instruments, etc.)
____________________________________________________________________________________
Special needs or limitations
____________________________________________________________________________________
Personal Physician _________________________________________________________________

In Emergency Notify
Name____________________________________________ Relationship_____________________
Telephone:  Home (   )___________________________ Work (   )____________________
Employer Name____________________________________ City/ST/Zip__________________

Current Employment Information
Company_________________________ Telephone (   )____________________
Address_________________________ City_________________ST_________________________
Position_________________________ Hours____________________________________
May we contact you there if necessary? ________________________________
Have you been convicted of ANY criminal offence within the last 10 years (including Juvenile convictions)? _____No _____Yes. If yes, please explain on the back of this form.

**PLEASE NOTE:** A criminal conviction does not necessarily bar you from service at Northern Montana Hospital.

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<tr>
<th>Assignment preferences</th>
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<tbody>
<tr>
<td>Days available (please circle)</td>
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<td>Time Preference (please circle)</td>
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<td>Activity level:</td>
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Please print your name how you would like it to appear on your name badge (first and last name):

____________________________________________________________________________________

Please check any of the areas listed below that you would be interested in assisting with:

_____**Northern Stop N Shop and Cottonwood Gift Shops**
Sales associate volunteers help staff our well stocked gift shops, helping people select a perfect gift that is certain to please and bring a smile to someone’s face! Our Volunteers wait on customers, cashier, stock and help display merchandise while providing great customer service and a unique shopping experience.

_____**Information Desk**
volunteers act as a hospitality host for visitors and business contacts as they enter our organization. They provide directions to various departments, assist visitors in locating patients, sort and mark mail for patients and residents within our facilities and announce the arrival of business contacts to the various departments. Their friendly warm smile and helpful attitude often helps patients and visitors relax in what can be a stressful situation.

_____**Newspaper Delivery and Coffee Cart** – We deliver daily newspapers to the residents at the Northern Montana Care Center. Each afternoon a beverage cart filled with a variety of fresh juice, coffee and tea travels the hallways of the patient care and resident wings, offering refreshments to patients, residents and their visitors.

_____**Mail Delivery** - Each weekday morning, a volunteer delivers the mail that arrives for our patients and residents. Sometimes the volunteer will assist Care Center residents in opening their letters and greeting cards and read them to them if necessary. A cheery greeting or short visit can make a big difference in the day of the people we care for.

_____**Special Activities** – Volunteers assist the activities department at the Care Center with activities to provide a quality life for the special people who make their home with us. Assistance with Bingo, current events, walking club, fishing trips, attendance at the county fair, church services and monthly birthday parties are just some of the opportunities available.

_____**Foot Clinics** – Several times a month outreach foot clinics are held in Havre and the surrounding communities to promote a higher quality of health care to our senior population. Volunteers assist the professional staff in pulling client files, insuring that all documents needed to record care given are available; scheduling future appointments; collecting payment for services and filling client basins with warm antibacterial soap and water.
Acceptance of Terms
As a Volunteer for Northern Montana Hospital, I accept the following terms for the completion of my application:

1. I understand that a background check will be conducted prior to acceptance into the Volunteer Program.
2. I will attend Orientation, complete initial 2-step TB testing and attend yearly Safety Education sessions as required.
3. I agree to represent Northern Montana Hospital in a professional manner and adhere to all hospital policies, including the Confidentiality Policy and the Code of Professional Conduct Policy at all times.
4. I will take any concerns, problems or suggestions to the Director of Volunteer Services or his/her Assistant.

I certify the information I have provided is true and complete to the best of my knowledge. I realize this information is confidential and will be used only to determine my eligibility to work in patient areas.

Signed:____________________________________________________________ Date
The mission and vision of Northern Montana Hospital is to deliver high quality, comprehensive health care services and, be the provider and employer of choice to the Hi-Line Communities. Our volunteers play an integral role in delivering quality services by generously providing many extra services that supplement the essential functions of our professional staff. Our volunteers must possess self-motivation and maturity. We appreciate your completing this form so that we may make a decision on the applicant’s ability to fulfill the responsibilities involved in our volunteer program.

Volunteer Services  
P.O. Box 1231,  
Havre, MT  59501  
(406) 262-1330

Name of applicant: _________________________________________________________________

How long have you known the applicant? ___________________________________________

In what capacity have you known the applicant? ____________________________________

Please fill out the following with this rating score criteria:
1 = Outstanding  
2 = Very Good  
3 = Fair  
4 = Needs Improvement

Displays courtesy, tact and patience   1  2  3  4
Works well with a diverse population  1  2  3  4
Exhibits interest and enthusiasm   1  2  3  4
Accepts supervision in a positive way  1  2  3  4
Seeks opportunity to improve and advance  1  2  3  4
Is dependable and punctual    1  2  3  4

Other comments: ___________________________________________________________________

Date: _______________________________________________________________________________

Printed Name________________________________________________________________________

Signature ___________________________________________________________________________

Address______________________________________________Phone_________________________